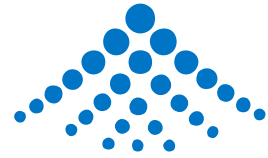


# futurenetwings

FUTURE NETWINGS SOLUTIONS PVT. LTD.



A Brief Profile  
2011



## About Us

**Future Netwings Solutions Pvt. Ltd.** is one of the leading ISO 9001:2008 certified IT Infrastructure Services & Support organizations in India. Headquartered in Kolkata since 1997, Future Netwings today has operations spread all over India and Joint Ventures in Bangladesh, Bhutan and the Middle East.

Innovation, attention to detail and integrity have been the cornerstones of our growth and success. Ongoing technical and business training programs, client and industry research and investment in specialized network equipment continue to keep us at the forefront of the Networking industry.

Whilst working closely with industry leading vendors, we continue to remain manufacturer independent and consultative in our approach to ensure best fit solutions to both public and private sector clients.

## Why Us?

Future Netwings has emerged as a world class player in the field of end-to-end IT infrastructure setup, management and support in India.

With Future Netwings as partner, you have the assurance of the latest trends in information and communication technology at your disposal. You have the services of a player who is familiar with the radically different technologies of the world as well as instrumental in defining the direction in which internetworking technologies are headed.

An experienced and enterprising team of CCIE, CCNP, CCNA, CCDA, CSE, CCS, MCSE, RHCSE, B.Tech and trained Data & Voice Specialists, well versed in various technologies, will make sure you get more than what you ask for.



## Our Infrastructure

The centralized Network Operation Centre (NOC) in Kolkata is the backbone that supports our growing customer coverage. The NOC serves as an essential tool for remote monitoring, support and troubleshooting of the critical networks trusted on us.

A stock of abundant machinery and spares ensure instant back up support in case of any time fault of any nature. This availability of critical resources in-house differentiates us from our competitors.

While most of the industry relies on outsourced resources to carry out specialized services, our strategic investments on manpower, training and equipment enable us to meet global standards without third party dependencies.



We have invested heavily on equipment alone in order to impart services in accordance with the global standards. These equipment are required for essential service and support as well as audit and consultancy.

A unique team of trained and talented engineers and technicians certified across various technologies and standards have joined hands in our mission to be the highest rated IT Infrastructure Service and Support organization globally.

Through our partnership with technical education institutes, we also have access to a large pool of qualified manpower ready for induction and conversion to skilled resource on demand within reasonable timeframe.

To ensure a consistent efficiency and response time, most of our systems and processes are tracked centrally with automated escalation mechanism. This in turn helps maintain the Service Level Agreements that we have with our customers.

Operating within our own fully Wi-Fi enabled 4000 square feet office with redundant internet bandwidth, back-up power and LonWorks based intelligent energy management system, we guarantee you uninterrupted availability of our services.



## Our Services

Future Netwings IT Infrastructure expertise and knowledge is one of the best in the industry. We have had the privilege of implementing many complex IT infrastructures, and have spent millions of Rupees in developing our own end-to-end infrastructure among our group members. This capability has a goal and a meaning, to offer the best of breed in IT support infrastructure to our Customer, as we will expect for ourselves. From local troubleshooting to remote fixing, performance monitoring and consulting, our services can cater to networks of any size.

### → Networking Services

Our network expertise and knowledge is one of the best in the industry. We have implemented many complex network infrastructures, and have spent a major part of our revenues in developing our own end to end infrastructure among our group members. This capability has a goal and a mean, to offer the best of breed in network support infrastructure to you, as we will expect for ourselves. From local troubleshooting to remote fixing, performance monitoring and consulting, our services can cater to networks of any size.



### → Datacenter Design



We have a team of Data Center and Telecommunications Specialists who provide the most current, cutting edge Data Center design technologies. This in turn ensures optimum performance in order to achieve critical facility mission. Our effective data center design starts with a thorough survey of your existing or planned systems & facility. We then work with your IT & facility staff to identify & quantify project needs and develop an understanding of the trends and migrations strategies required to adapt to future changes. Finally, we develop a conceptual data center design from which construction budgets can be developed.



## Our Services (contd.)

### → Indoor & Outdoor Wireless

The way we communicate has witnessed an incredible change in the last few years. Be it voice or data, wireless technology has always been in demand and with the rising popularity of standards like Wi-Max and 802.11n, today we can offer you enhanced speed, extended range and integrated security. For both indoor and outdoor deployments, we offer end-to-end solutions for Wireless LAN, Point-to-point & Point-to-Multipoint Bridging, Wireless Broadband, Campus HotSpots and Wireless Mesh.



### → IP Telephony



Through IP telephony, we provide a way for you to extend consistent communications services to all your employees in their workspaces, whether they are in main campus locations, at branch offices, working remotely, or are mobile. IP telephony transmits voice communications over the network using open-standards-based Internet Protocol. Our IP Telephony solutions can help you realize greater security, resilience, and scalability in addition to the inherent benefits of using a converged network for transport and interconnection.

### → Video Conferencing

Video Conferencing bridges the distance between your associates and you, enabling you to work side-by-side. We specialize in customizing the right Video Conferencing solution for you to help you achieve your objective whether for a point to point or a multipoint Video Conferencing over ISDN or IP or any combination thereof.





## Our Services (contd.)

### → IP Surveillance



We provide cost-effective turnkey IP based Surveillance systems designed to meet your specific requirements for surveillance, image clarity and event documentation. We combine the latest technology in Video Management Systems from building custom, high-end server storage solutions to NVRs (Network Video Recorders), and DVRs (Digital Video Recorders)

with IP cameras to design a solution to meet your surveillance needs and budget.

### → IT Security

Confidentiality, Integrity and Availability (the CIA triad) are regarded as the core principles of information security. Our Security Experts offer a holistic approach to your security needs addressing all aspects of your IT infrastructure. Our Security Solutions include Perimeter/Gateway Security, Anomaly Detection & Mitigation, Policy Management, Network Admission Control, E-Mail Security, Web Security, Identity Management, Intrusion Prevention & VPN.



### → Systems & Peripherals



We provide proven hardware that drives best results for any sized business. From Blade Servers, Workstations, to Laptops, Thin Clients, Storage and Multi-function Printers, we offer the best of breed equipment to ensure your peace of mind. Our consultants will guide you in every step to offer an optimum solution complementing your infrastructure.



## Our Services (contd.)

### → Telecom Network Infrastructure Services

We satisfy the entire scope of requirements for next-generation telecom infrastructure services including VoIP, video, data as well as legacy telephony services. Our services cater to various fixed and mobile technologies, including switched and optical networks, Ethernet and MPLS transport services, and 3G, CDMA, GSM and IMS-based networks.



We offer real-time, centralized monitoring of complex networks and empower Service Providers like you to solve service and network problems swiftly and efficiently, often before customers are affected. We deliver robust event management to support environments of any size enabling your network operations staff to zero in on the most critical problems and automate their isolation and resolution. We proactively manage your network performance and Quality of Service (QoS) in a comprehensive and intuitive manner by detecting irregular network behavior and service degradations in near real-time so that potential impairments can be resolved.

Our installation team will assist you in your radio survey, tower planning, radio installation, BTS setup, BTS remote monitoring, TDM over IP connectivity, IP to CE1 connectivity, MSC equipment configurations, operator store rollouts and more .

### → Managed Services



Managed Services, providing one-stop shop for the coordination of existing contracted service providers, globally and locally, with additional value-added services such as evaluation, control and accountability. This provides your end-users with a single point of contact for all contracted deliverable services,

whether through us or other 3rd parties. It also provides your management with such single point of contact and escalation for major issues regarding the coordination of all contracted service providers: central reporting, invoicing, needs and performance evaluation, among others.



## Our Services (contd.)

### → Maintenance Services

Maintenance Service - a single point of contact in a complex multi-vendor environment. Break-fix maintenance or preventative maintenance ensures that one contact point will direct your request to a swift resolution within agreed service levels. We will meet all provision of service required by the sensibility of your systems, on-site engineers and parts or immediate swap of equipment for ensured continuity in critical operations



### → Network Consultancy Services



Our consultants will accompany you at every step in the design of the foundation of your IT architecture, from a small LAN implementation in a new office to any large project. We will grow with your organization to meet your challenges today, and give you the advantage for tomorrow. Our Network Advisors will define your standard computing infrastructure and develop a plan for migration from the existing computing environment to that infrastructure.

### → Security Audit

Computer crimes, frauds, corporate espionage, disgruntled employees and trigger-free hackers have led to astronomical losses to companies of all sizes throughout the globe. We offer the following services through qualified Security Auditors:

- > Security Policy Review
- > Internal Network Vulnerability Assessment
- > Penetration Testing
- > Manual Computer Inspection
- > Wireless Security





## Our Services (contd.)

### → Asset Management

Often overlooked, asset management is an invaluable tool to control your spending and allowing sensitive IT management. From audit to daily control of changes, through analysis of your IT picture and usage, a coherent asset management means millions in savings every year



### → Energy Management

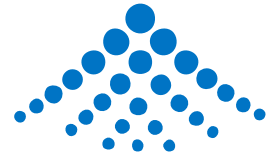
Energy Efficiency is considered today as the 5<sup>th</sup> Fuel and the largest energy source to serve our increasing energy requirement. Energy management is a comprehensive and systematic approach for energy conservation efforts in an organization. We offer innovative solutions for optimum and effective use of energy to minimize costs and enhance competitive positions. From HVAC to Lighting to Power Generators, our embedded control network based solutions based on the most acclaimed LonWorks platform, will confer unique control over your energy utilization. Our services in this arena include the following:

- > Smart Energy Metering
- > Online Energy Monitoring
- > Energy Audit & Performance Study
- > Energy Modeling & Simulation
- > Lighting Simulation
- > Dynamic Thermal Modeling
- > Energy Management Systems & Controls
- > Energy Management Framework
- > Energy Awareness Programs

### → Remote Tech Support



We have evolved from being a networking company to a completely e-enabled, customer support oriented organization providing Remote Monitoring, Management & Troubleshooting of Servers, Desktops, LAN, WAN Link etc. Regardless of the location of your organization around the globe, our experts can relieve you of your worries.



## Our Alliances

We have established relationship with globally recognized and reputed technology vendors and this enables us to offer you the solutions as per your requirement. Strategic congruence with each of our business alliance allows us to give you the best rates in the industry for equipment sourcing. This Vendor independence also interprets into a fair approach securing the best solutions for you.

The tactical relationships with all our alliances influence our access to higher support level and easier access to new products and technologies. This helps us further develop our knowledge and expertise in the network services industry.

Some of our leading accords are:





## Our Customers

The Team comprising Future Netwings has been offering Networking solutions in India for over a decade now. The objective behind every project has been international Quality & Standards adherence and prompt customer support. No wonder the prestigious clientele we retain with pride, willfully endorses us as their preferred solutions partner.

Some of the Organizations whom we have served:





# THANK YOU



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